



**1. Quality, environmental and health and safety policy**

The Knürr Group designs, develops, manufactures and sells integrated rack and enclosure systems, outdoor telecom shelters, technical furniture and mobile equipment carts.

**Mission statement**

Knürr is in the business of helping customers achieve their objectives by providing outstanding customized product and service solutions that assure customer needs and expectations are fulfilled.

**Vision statement**

Knürr will be the recognized world leader in rack, enclosure and technical furniture systems and services. Our aim is to set product and service standards for our customers the world-over using outstanding design, integration, engineering, production and service.

**Quality policy**

Knürr's quality policy is to strive for "error free" products, systems and services, comply with planned arrangements and continually improve the quality management system, establish and maintain quality objectives and the quality improvement program, and continually improve customer service levels to meet the expectations of our customers and other interested parties. This will be achieved through the development and continued improvement of our products, services and business systems.

**Environmental policy**

Knürr's environmental policy is governed by our guiding environmental principles and by our commitment to comply with all applicable laws & regulations, to continually improve our environmental performance and prevent pollution, reduce and eliminate waste through source reduction and recycling, minimize the environmental impact of new developments, develop new products taking into account environmental aspects, apply and maintain technology which efficiently uses and conserves energy and natural resources. This policy obligates all employees and partners who work on behalf of the firm to fulfill all applicable legal requirements in order to avoid negative environmental impact, to continuously raise environmental awareness and to maintain an open and objective dialogue with the public and other relevant authorities.

**Occupational health and safety policy**

Knürr's health and safety policy is to maintain safe and healthy working conditions with the aim of preventing injury and ill health to all employees, visitors and contractors, comply with all applicable laws and regulations, provide the necessary communication and training to promote trust and the desire of each employee to fulfill their responsibilities towards safety, provide facilities and equipment which meet safety standards, consult with our employees on matters affecting their health and safety and continually improve our health and safety performance and management system.

All employees are obliged to adhere to these policies and to actively support efforts to meet quality, environmental, health and safety targets and objectives in order to benefit all stakeholders and the community.

The executive hereby acknowledges the binding nature of this manual and its associated documents.

Place: ..... Date: .....

Signatures:

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Chief Executive Officer

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Director Quality and Environmental Management